



## Terms and Conditions

### 1. Declaration

- Be You Travel is a registered (NTN) travel company in Pakistan.
- This document refers to any travel package, excursion, or service offered by the Company.

### 2. Booking and Payment

**2.1. Reservations:** All bookings are subject to availability and confirmation by the Company.

**2.2. Payment:** Full payment or a deposit as specified in the tour description is required to confirm a booking. Payment methods and schedules will be provided upon booking.

**2.3. Price Changes:** The Company reserves the right to modify tour prices due to unforeseen circumstances, including changes in taxes, currency exchange rates, or supplier costs. Price increases will not apply to bookings already paid in full.

### 3. Cancellation and Refunds

3.1. Cancellation by Customer: Customers may cancel their booking, understanding that certain non-refundable expenses have already been incurred by the company in preparation for the tour. In the event of cancellation, the following policy will apply:

If the cancellation is made within **30 days** before the tour departure date, customers will be responsible for covering non-refundable expenses that have been paid upfront for accommodations, transportation, and other tour-related costs.



The specific non-refundable expenses and their amounts will be clearly communicated to customers at the time of booking or upon request.

**3.2. Cancellation by the Company:** The Company may cancel a tour due to unforeseen circumstances. In such cases, customers will be offered an alternative tour or a full refund.

#### **4. Changes to Itinerary**

**4.1. Itinerary Modifications:** The Company may need to make changes to the tour itinerary due to weather conditions, safety concerns, or other factors. Customers will be informed of any changes as soon as possible.

**4.2. Substitutions:** The Company reserves the right to substitute accommodations, transportation, and other components of the tour if necessary.

#### **5. Travel Documents**

**5.1. Passports and Visas:** Customers are responsible for obtaining and carrying valid passports, visas, and any other required travel documents.

#### **6. Health and Safety**

**6.1. Medical Conditions:** Customers must inform the Company of any medical conditions, allergies, or dietary restrictions that may affect their participation in the tour.

**6.2. Travel Insurance:** It is strongly recommended that customers obtain travel insurance to cover unforeseen events such as trip cancellations, medical emergencies, and lost/stolen belongings.



## **7. Liability and Waiver**

**7.1. Assumption of Risks:** Customers acknowledge the inherent risks associated with travel and activities involved in the tour and release the Company from liability for any accidents, injuries, or loss of property.

**7.2. Limitation of Liability:** The Company's liability is limited to the amount paid for the tour. We are not responsible for indirect, incidental, or consequential damages.

## **8. Complaints**

**8.1. Resolution:** Any complaints or issues during the tour should be reported to the tour guide or local representative as soon as possible. We will make efforts to address and resolve the matter promptly.

## **9. Governing Law**

**9.1. Applicable Law:** These terms and conditions are governed by the laws of Pakistan. Any disputes will be subject to the exclusive jurisdiction of the appropriate courts in Pakistan.

## **10. Agreement**

**10.1. Acceptance:** By booking a tour with the Company, customers acknowledge that they have read, understood, and accepted these terms and conditions.